**APPENDIX A** 

# **BURY COUNCIL**

# PRIVATE SECTOR HOUSING RENEWAL ASSISTANCE POLICY 2014



# **CONTENTS**

		Page
Chapter 1	Introduction	1- 5
Chapter 2	Forms of Assistance	6-10
Chapter 3	Discretionary Adaptation Grant	11- 14
Chapter 4	Major Adaptation Loan	15-19
Chapter 5	Discretionary Disabled Facilities Grant (top up)	20-25
Chapter 6	Relocation Assistance	26-27
Chapter 7	Discretionary Disabled Facilities Grant (notional allowance)	28
Chapter 8	Performance Standards	29
Chapter 9	Policy Implementation & Transitional Arrangements	30-31
Appendix A	Owners Application	32
Appendix B	Payment Process	33
Appendix C	Repayment of Assistance.	34
Appendix D	Relevant & Exempt Disposals	35-36
Appendix E	Occupation Condition	37
Appendix F	Discretionary DFG Repayment Schedule	38
GLOSSARY		39

# Chapter 1 - Introduction

#### 1.1 <u>General</u>

- 1.1.1 This document is Bury Council's Private Sector Housing Renewal Assistance Policy 2014. The first Policy was written in 2003 following the introduction of the Regulatory Reform (Housing Assistance) (England and Wales) Order 2002 and subsequently amended in 2006 and 2009.
- 1.1.2 The Regulatory Reform Order repealed much of the previous legislation covering grants for private sector housing renewal assistance, notably the majority of the Housing Grants, Construction and Regeneration Act 1996, and replaced it with a new general power to provide assistance. Historically this has enabled the Council to develop a Policy which was specific to local needs and issues and which provided effective help to those who needed it.
- 1.1.3 The general power to provide assistance still exists, however capital resources to support wide ranging private sector housing work has all but disappeared in recent years. The most significant resource remaining relates to Department for Communities and Local Government Disabled Facilities Grant (DFG) funding and which will be an element of the Better Care Fund in 2015/16 and onwards. This Policy will make best use of this resource to attempt to ensure that the maximum number of people are effectively assisted.
- 1.1.4 This Policy has a focus on vulnerable people exposed to risk and, in particular, disabled adults and disabled children. A number of the specific forms of housing assistance the Council is empowered to provide under this Policy will complement and support the wider welfare responsibilities of the Council.
- 1.1.5 There is substantial evidence linking poor housing to risks to the health and safety of residents and, indeed, this is the basis of the Housing Health and Safety Rating System for assessing housing condition introduced by the Government in 2006 through the Housing Act 2004. Locally, the evidence base for relating health risks to housing is provided by Bury Councils private sector stock model 2013. The model identifies falls in the home and cold homes as the most common risks. The cost to the Health Service of poor housing not being addressed conditions is substantial. Opportunities to bid for resources to address these and other risks will be taken as they arise and assistance provided to householders in accordance with the individual bidding and scheme criteria.
- 1.1.6 Good quality housing makes a significant and positive contribution towards achieving environmental, economic and social regeneration and improving the overall health and well-being of

residents but this Policy is realistic and tempered by the now limited resources.

- 1.2 <u>Context & Aims of the Policy</u>
- 1.2.1 This Policy should be read in the context of Bury Councils Housing Strategy 2014-2024. The Housing Strategy describes the national, sub-regional and local housing context and this is the context within which this Policy sits.
- 1.2.2 The Housing Strategy vision is:

"To encourage a sustainable mix of quality housing in the Borough that is suitable and sufficient to meet the needs of our residents"

The Strategy has 5 key objectives:

- Delivering a sufficient and suitable supply of housing in the Borough
- Affordability
- Fewer empty properties
- Good quality accommodation
- Partnership development

The Strategy itself has been developed in the wider context of the Council's declared 'Outcomes' for the Borough:

- Reducing poverty and its effects.
- Supporting our most vulnerable groups.
- Making Bury a better place to live.

This Policy aligns with the Council's 'Outcomes' and the relevant Housing Strategy key objectives. In particular the forms of assistance detailed in Chapter 2 can be readily related to the provision of suitable, quality accommodation and supporting vulnerable groups.

1.2.3 Bury's Joint Health and Wellbeing Strategy 2013-18 and Joint Strategic Needs Assessment (JSNA) highlight the connections between health and housing and in particular the need for a good adaptation service, the issue of falls around the home and the importance of having a warm and energy efficient home. This Policy will support activity in these areas.

## 1.3 <u>Private sector housing priorities</u>

- 1.3.1 The following are the broad private sector housing priority issues which will be supported by this Policy
  - Efficient and effective delivery of major adaptations
  - Improving standards in the private rented sector (PRS)
  - Reducing the health impacts of poor housing
  - Making best use of empty properties
  - Promoting energy efficiency and affordable warmth

# 1.3.2 *Efficient and effective delivery of major adaptations*

Demand for major adaptations is expected to remain high. Challenges presented by an aging population and the presentation of complex cases, particularly child cases, needing extensive and expensive adaptations are likely to remain. In Bury there were 90 DFG approvals in 2011/12, 110 in 2012/13 and 118 in 2013/14.

It is important to ensure that adaptations are provided in a timely manner to help reduce exposure of households to risks. It is also important that best use is made of the limited amount of funding that is available for this activity. This Policy complements the Council's statutory duty to provide mandatory DFGs and supports the Council's continuous improvement approach to the adaptations service by providing new and flexible forms of assistance within existing resources.

# 1.3.3 Improving standards in the private rented sector (PRS)

The PRS is a valued part of the overall housing offer in the borough. It is estimated that there are between approximately 9000 and 11500 privately rented homes constituting between 11% and 15% of the total housing stock. The PRS helps to provide flexibility and choice for a wide range of tenants. Unfortunately the sector does suffer disproportionately from poor housing conditions with some tenants exposed to unacceptable hazards and living in non decent accommodation.

Partnership working with private landlords has been successful in Bury. The Bury Landlord Accreditation Scheme, which has resulted in over 580 privately rented properties being accredited, and a healthy Landlords' Forum has helped to establish and maintain good relationships with the sector. Notwithstanding this, tenant safety is paramount, and where necessary the Council will require landlords to carry out essential works serving statutory notices and carrying out works in default or initiating legal proceedings as necessary.

#### 1.3.4 *Reducing the health impacts of poor housing*

There is an increasing body of evidence linking poor housing conditions to poor health. The public cost of dealing with health impacts via the National Health Service arising from housing conditions is substantial and far in excess of the cost of addressing the poor housing. Beyond the simple economic cost to the public purse there can be huge, devastating and life changing personal consequences to individuals and families resulting from exposure to housing condition risks.

Housing condition can be described by the presence of risks that present a serious risk to health. In Bury a stock modelling project carried out in 2013 revealed that an unacceptable risk existed in 21% of private sector houses with the predominant housing risks related to slips, trips and falls (12%) and cold homes (5%).

The Joint Health and Wellbeing Strategy and Joint Strategic Needs Assessment for Bury recognises the health impacts of poor housing and this Policy supports the Strategy in addressing poor housing conditions through a range of approaches and partnership working.

#### 1.3.5 *Making best use of empty properties*

Empty properties represent a wasted housing asset. Long term empty properties can create blight and neighbourhood nuisance.

It is estimated that there are over 1700 empty properties in the borough that have been empty for more than 6 months representing about 2% of the total housing stock. Of this number some 700 have been empty for more than 2 years.

The Council has historically provided Empty Property Grants to encourage owners to bring empty properties back in to use, given the changed financial environment this is an unsustainable position going forward. However, this Policy confirms a position of considering ad hoc opportunities to bid for funding, as appropriate, and using a range of enforcement tools including compulsory purchase, enforced sales etc to address the issue.

#### 1.3.6 *Promoting energy efficiency and affordable warmth*

Houses with inadequate thermal insulation continue to be an area of concern in the borough. The Council's private sector stock modelling carried out in 2013 confirmed that there was a serious health risk to 5% of householders due to cold homes.

The Council has historically assisted householders in a wide range of ways including, as examples, direct energy advice, financial assistance to provide energy efficiency measures and stretch national energy efficiency programmes, the promotion of energy supplier switching campaigns etc.

The Affordable Warmth Strategy 2011-16 and associated action plan sets out the position of the Council and partners in relation to energy efficiency, affordable warmth and fuel poverty. This Policy reflects the ongoing commitment to assist with this area of work. Changed financial conditions will mean that the emphasis on working with partners and consideration of ad hoc funding opportunities and the emerging Green Deal position will continue to be of importance.

#### 1.4 <u>Delivery</u>

- 1.4.1 The Policy will be delivered by the Council and financed primarily through the Department for Communities and Local Government DFG allocation and, from 2015/16, the DFG element of the Better Care Fund. Opportunities for funding for priority areas such as preventing trips and falls, bringing empty properties back into use, improving energy efficiency etc will be taken and often these will have their own criteria and requirements.
- 1.4.2 Project team approaches and partnership working will be critical to ensure that effective outcomes are delivered having regard to the cross cutting nature of the issues to be addressed. External partners, such as Housing Associations will also have a role.

# Chapter 2 - Forms of Assistance

# 2.1 <u>General</u>

Subject to resources, advice and assistance will be available to private sector householders to address private sector housing priorities in the borough and support the Council's Housing Strategy

#### 2.2 <u>Financial assistance for adaptations</u>

- 2.2.1 Mandatory Disabled Facilities Grants are still available under the terms of the Housing Grants, Construction and Regeneration Act 1996 and are therefore not included within the scope of this Policy which concentrates on initiatives that the Council is providing pursuant to the Regulatory Reform (Housing Assistance) England and Wales Order 2002.
- 2.2.2 Discretionary financial assistance for adaptations may be available in the following forms:
  - Discretionary Adaptation Grant
  - Major Adaptation Loan
  - Discretionary Disabled Facilities Grant (top up)
  - Relocation Assistance
  - Discretionary Disabled Facilities Grant (notional allowance)

**Discretionary Adaptation Grants** are intended to be available to fund lower cost disabled adaptations under £5000. They will be delivered by a simple non bureaucratic process in relation to adaptations that would have been previously delivered via the nationally prescribed and complex mandatory Disabled Facilities Grant (DFG) process. This form of assistance, in conjunction with the development of smarter procurement approaches, should help to provide a timely service for people who need adaptations. See Chapter 3.

**Major Adaptation Loans** are intended to assist owner-occupiers fund expensive disabled adaptation to their homes where the mandatory DFG limit of £30,000 is to be exceeded. Expensive adaptations will normally enhance the value of the owner-occupiers home and this form of loan allows the Council to take an equity stake in the enhanced value of the house. It will be repayable when the property is sold. This form of assistance strikes a fair balance between the benefits provided to an owner-occupier and their asset and the need for the Council to ensure maximum value from a limited resource and provide timely help to all those who need it. See Chapter 4.

**Discretionary DFGs (top ups)** are also intended to assist owneroccupiers where the mandatory DFG limit of  $\pm 30,000$  is to be exceeded. However, they will only be considered after a Major Adaptation Loan and other options have been explored and, for whatever, reason a loan cannot be processed and other options are otherwise inappropriate. See Chapter 5.

**Relocation Assistance** is intended to assist applicants who need major adaptations but where it is impractical to provide the adaptations in their current house or where the adaptation would be excessively expensive and the applicant wishes to move to an adapted or more readily adapted property which allows a more cost effective approach. See Chapter 6.

**Discretionary DFGs (notional allowance)** are intended to support flexibility and choice for disabled people and their families. Where the Council has determined what adaptation works are necessary to meet the needs of a disabled person the applicant may wish to develop an alternative and more expensive adaptation scheme that equally meets the need but which may suit the household better for a variety of reasons. The grant will be limited to the Council's estimation of the cost of the scheme that the Council had originally decided would meet the need. This will mean that the applicant has a contribution to make. See Chapter 7.

#### 2.3 <u>General provisions in relation to financial assistance</u>

- 2.3.1 The conditions on financial assistance are included in order to provide for efficient use of public resources in addition to preventing abuse and fraudulent claims upon the system, which is funded via public monies.
- 2.3.2 The following are not eligible to make an application to receive any form of financial assistance under this policy:-
  - Persons who are under the age of 18 years on the date of the application;
  - Tenants of a local authority/Arms Length Management Organisation;
  - Tenants of a housing action trust (or successor body);
  - Tenants of a health authority, special health authority or NHS trust, Primary Care Trust (or similar body);
  - Tenants of a police authority established under section 3 of The Police Act 1964;
  - Tenants of a joint authority established by Part IV of the Local Government Act 1985;
  - Tenants of a residuary body established by Part VII of that Act;
  - Tenants of an authority established under section 10(1) of that Act (waste disposal).

#### 2.4 <u>General conditions for financial assistance</u>

- 2.4.1 In general, formal applications for assistance can be made by the following categories of applicant:
  - Owner occupiers

Such a person must be a freeholder or leaseholder with at least five years of the lease remaining and the dwelling must be his or her only or main residence.

• Tenants

Such a person must be a private sector tenant (including Housing Association tenant). However, refer to the eligibility detail of each specific form of assistance.

- 2.4.2 An application for a grant should be accompanied by a form of consent from each owner of the dwelling giving authorisation to the works being carried out. The Council will consult Land Registry records to confirm the owner's interest in the property.
- 2.4.3 Not all categories of applicants will be eligible to apply for each form of assistance and the detailed eligibility criteria are described in the relevant section for each assistance type.
- 2.4.4 The Council recommends that a person in receipt of financial assistance under this Policy obtains appropriate professional advice.

#### 2.5 <u>Exclusions from financial assistance</u>

- 2.5.1 No financial assistance will be paid towards any works which are covered by an insurance policy (nor generally which could reasonably expected to be so) nor in relation to any excess in relation to the insurance policy, nor which are the subject of litigation proceedings. In any such circumstances where it later comes to light that financial assistance has been obtained in respect of works which are later the subject of an insurance claim, the Council reserves the right to demand repayment of the amount of the assistance, plus compound interest from the date of the payment of the grant or part thereof and may take further action if it deems appropriate.
- 2.5.2 Unless previously agreed in writing, work which has already been completed at the time of application will not be eligible for financial assistance
- 2.5.3 The recipient of a discretionary Disabled Facility Grant (top up) will not generally be eligible for a further discretionary Disabled Facility Grant within a 10 year period of the certified date of grant completion.

#### 2.6 Interest charges

2.6.1 Unless otherwise stated in relation to a specific form of financial assistance, in all cases where the Council demands repayment where interest is payable, the interest will be payable together with compound interest calculated at a reasonable rate determined by the Council and with yearly rests – that is the interest amount will be calculated and added to the principal amount outstanding on a 12 monthly periodic basis The interest will be calculated from the certified date until the date of repayment. If the works have not been completed at the time of demand then interest will be calculated from the date of the interim payment until the date of repayment.

#### 2.7 <u>Conditions of assistance</u>

- 2.7.1 In all cases where the Council makes financial assistance available it may determine that conditions should apply. A general outline of conditions is given in the relevant sections of this Policy, and further details will be made clear to the applicant as part of the application process.
- 2.7.2 In general, where the Council pays a sum by way of grant, it shall be paid subject to grant conditions which the applicant will be required to agree to before the payment is released. The agreement between the applicant and the Council will be by way of a Deed of Agreement to which section 33 of the Local Government (Miscellaneous Provisions) Act 1982 shall apply allowing the grant to be registered as a local land charge in the Local Land Charges Register.
- 2.7.3 Upon completion of the publicly funded works the recipient shall have obtained all relevant and necessary consents and approvals such as Building Regulations Approval in respect of the property.

# 2.8 <u>Enquiries/applications falling outside the scope of the Policy</u>

- 2.8.1 Although this Policy will be the primary consideration in determining applications for assistance, all applications will be considered on the particular merits. Accordingly, the Council will not refuse to consider an application simply on the basis that it falls outside the scope of this policy. In such cases it will generally be for the applicant to show to the satisfaction of the Council that exceptional circumstances apply and any decision upon these applications will be considered by a panel consisting of the Head of Urban Renewal, the Unit Manager (Operations & Adaptations) and the Unit Manager Policy & Development). The Panel may seek appropriate advice and input from any relevant officers in coming to any decisions.
- 2.8.2 Where an application for assistance is refused an appeal against the decision may be made in writing to the Assistant Director of

Communities & Wellbeing, whereupon the matter will be further considered and a decision issued.

2.8.3 Any person aggrieved may utilise the corporate complaints procedure.

#### 2.9 <u>Submission and approval of an application</u>

2.9.1 The Council shall consider any preliminary enquiries made to it for financial assistance. If it is satisfied that applicants meet the eligibility criteria it shall despatch the relevant application forms. Upon receipt of a completed grant application the Council will aim to reach a decision within one month of submission.

#### 2.10 Other advice and assistance

2.10.1Beyond the topic area of disabled adaptations, and subject to resources, the Council supports assisting in the elimination of serious housing hazards, and in particular the prevention of serious injury due to slips, trips and falls, improving energy efficiency in the private housing stock and promoting decent conditions in the private rented sector and bringing back into use empty properties. Should capital resources become available to assist in these areas then detailed eligibility and other criteria will be published as an amendment to this Policy. Notwithstanding the availability of capital resources the Council will continue to provide advice and general assistance in relation to poor housing conditions.

# Chapter 3 - Discretionary Adaptation Grant (DAG)

# 3.1 <u>General</u>

- 3.1.1 Where the Council has determined that certain adaptation works are needed which would normally attract a Mandatory Disabled Facilities Grant (DFG) under the Housing Grants, Construction and Regeneration Act 1996 (the 1996 Act), a DAG may be provided as an alternative and at the discretion of the Council to assist in the funding of those works. This will only be the case where the cost of the works is expected to be less than £5,000.
- 3.1.2 The DAG is intended to be a streamlined non bureaucratic form of assistance in comparison to a DFG. Notwithstanding this, householders may choose to pursue a DFG rather than a DAG. A DAG would not be normally processed concurrently with a DFG.
- 3.1.3 The Council may require that the applicant selects a building contractor from a panel of contractors or selects a contractor that otherwise meets certain criteria, as determined by the Council, to carry out the work.
- 3.1.4 As with all discretionary financial assistance within this Policy, the availability of a DAG is subject to the availability of funding.

#### 3.2 <u>Persons eligible to make a DAG application</u>

- 3.2.1 The person applying for a DAG will normally be the person who would have been entitled to apply for a mandatory DFG and must have an appropriate interest in the property as determined by the Council.
- 3.2.2 The grant applicant is required to have an owners interest in the dwelling where the adaptation is needed or otherwise be a tenant. The interest and type of tenancy that is required is described in Section 19, of the 1996 Act. Council tenants will not be eligible for a DAG as adaptations needed to Council properties are considered separately.
- 3.2.3 Applications by persons who fall outside 3.2.2 above will, upon request, be considered in exceptional circumstances by the Urban Renewal Panel described in 2.8

#### 3.3 <u>Works eligible for assistance</u>

3.3.1 The Council will specify which works are eligible for financial assistance. These are known as `the eligible works' and are primarily designed to enable a disabled occupant to gain better access to and move around their home more freely and to access appropriate essential amenities. The extent of these works will be entirely at the discretion of the Council.

3.3.2 A DAG is generally only available in relation to works that fall within the scope of works that would be eligible for a mandatory DFG as described in the 1996 Act. Reasonable fees, as determined by the Council, may be included in the DAG.

#### 3.4 <u>Making an application</u>

- 3.4.1 If an applicant wishes to pursue a DAG then a simple application form will be required to be completed. There is no preliminary enquiry form.
- 3.4.2 Proof of receipt of a passported benefit will be required as part of the application.

#### 3.5 <u>Calculation & amount of DAG</u>

- 3.5.1 In the case of adults the disabled person must be in receipt of certain benefits as determined by the Council in order to be eligible for a DAG. Where the disabled person is not in receipt of such benefits then a DFG should be pursued. The benefits are:
  - Child Tax Credit where income below prescribed threshold
  - Council Tax Support
  - Income based Job Seekers Allowance
  - Income related Employment & Support Allowance
  - Income Support
  - Pension Credit (Guarantee element only)
  - Universal Credit
  - Working Tax Credit where income below prescribed threshold

Welfare reform is gradually rolling out as at 2014. The qualifying passporting benefits will change. Updated passporting benefit for the purpose of this Policy will be published on the Council's website as the position becomes clearer.

The prescribed threshold is currently £15050 but may vary over time. The threshold amount will be updated on the Council's website and in any summary document to this Policy.

In the case of the disabled person being a child who has not attained their 19<sup>th</sup> birthday at the time of grant application by a parent or guardian there will be no requirement to demonstrate receipt of benefits of the disabled person or applicant or otherwise have household means considered.

3.5.2 The minimum DAG is £1000. Adaptations costing less than £1000 are considered 'minor' adaptations and are dealt with through a different process. The maximum DAG is normally £5,000.

3.5.3 The Council will calculate the expense for the eligible works to be included in the grant, and this will be a notional maximum amount that the Council may pay towards the cost of the works and may include reasonable fees. If the lowest priced quotation for the eligible works is less than the Council's calculated expense, this will normally become the eligible expense, and the maximum grant amount will be limited to this amount. If the lowest priced quotation is more than the notional estimate of expense calculated, the latter will constitute the maximum grant available.

#### 3.6 <u>Payment of a DAG</u>

- 3.6.1 Following the approval of the DAG the Council will usually make payments directly to the building contractor in relation to building works completed and upon receipt of an invoice.
- 3.6.2 The Council (or a relevant authorised partner agent) will inspect the building work following a request for payment in order to determine whether the completed works are to an acceptable standard to justify payment. The payment will only be released if the Council, at its complete discretion, is satisfied with the works carried out. Applicants are reminded that it is their own responsibility to ensure that they are satisfied with the standard of work carried out by their building contractor. If an applicant has chosen to employ an agent or the Council has required that an agent be used then payments will normally only be made by the Council upon receipt of payment certification.
- 3.6.3 When an application for a DAG has been approved by the Council, the eligible works must be completed within six months of the date of the approval. Only in cases where there are extenuating circumstances, as determined by the Council, will further time be allowed for completing the eligible works.

#### 3.7 <u>Fraudulent applications</u>

- 3.7.1 In any cases where the Council determines that an applicant has made a fraudulent or wilful deception or omission in their application, it will demand full repayment of any grant amount so obtained together with reasonable administrative costs and no further grant amount will be paid. Where fraud or deception is suspected, consideration will be given to the matter being reported to the police or relevant enforcement agency.
- 3.7.2 If, following approval of a DAG application, the Council becomes aware that the applicant (or applicants in the case of a joint application) was not entitled to a grant on the date on which it was approved, no payments or further payments will be made, and any amount of grant already paid will be required to be repaid with interest.

# 3.8 <u>Grant Conditions</u>

No grant conditions apply to this type of grant.

# Chapter 4 - Major Adaptation Loans (MAL)

#### 4.1 <u>General</u>

- 4.1.1 Where a mandatory Disabled Facilities Grant (DFG) is being approved under the Housing Grants, Construction and Regeneration Act 1996, and the cost of the works exceeds the legal maximum limit (being £30000 as at 2014) a Major Adaptation Loan (MAL) may, upon application, be provided at the discretion of the Council to top up, in part or full, the mandatory amount.
- 4.1.2 Prior to consideration of a loan an option appraisal will be carried out by the Council in relation to the proposed adaptations to consider more appropriate and cost effective solutions.
- 4.1.3 A MAL is not awarded routinely. Such loan will only be awarded under exceptional circumstances following individual case consideration and at the absolute discretion of the Council. A MAL may not be the right approach for all cases.
- 4.1.4 Before a MAL is considered the Council needs to be satisfied that alternative funding options have been explored by the applicant or otherwise be satisfied that the applicant is unlikely to be able to secure alternative funding.
- 4.1.5 The Council may require the applicant to engage an appropriate agent to manage the adaptation scheme. This may include such things as plan drawing, obtaining quotations for the work, advising on forms of contract, preparing payment certificates, assisting in dispute resolution etc. The Council may specify a particular agent or provide a panel of agents from which the applicant must select.
- 4.1.6 The Council may require that the applicant or the applicant's agent selects a building contractor from a panel of contractors or a contractor that otherwise meets certain criteria.
- 4.1.7 As with all discretionary financial assistance within this Policy, the availability of a MAL is subject to the availability of funding.

#### 4.2 <u>Persons eligible to make an application</u>

- 4.2.1 A MAL is a top up to a mandatory DFG. The person applying for this discretionary loan will be the person who applied for the mandatory DFG and must have an appropriate owner's interest in the property as determined by the Council.
- 4.2.2 Tenants will not be eligible for consideration of a MAL. However, the Council will attempt to provide advice and assistance in such cases.

- 4.2.3 A MAL will not normally be available to applicants living in park homes, caravans, houseboats or houses of non traditional construction.
- 4.2.4 Applicants will be required to complete a MAL application process notwithstanding that they have already made a mandatory DFG application.

#### 4.3 <u>Works eligible for Assistance</u>

- 4.3.1 The Council will specify which works are eligible for financial assistance. These are known as `the eligible works' and are primarily designed to enable a disabled occupant to gain better access to and move around their home more freely and to access appropriate essential amenities. The extent of these works will be entirely at the discretion of the Council.
- 4.3.2 A MAL is generally only available in relation to works that fall within the scope of works that would be eligible for Mandatory DFG as described in the 1996 Act. Reasonable fees, as determined by the Council, relating to the setting up of the MAL may be included in the MAL.
- 4.3.3 A MAL will always be related to a mandatory DFG schedule of works. It will normally be the case that there is one schedule of works for an adaptation scheme, however, the funding for the scheme may come from a number of sources and not just restricted to mandatory DFG and a MAL.
- 4.3.4 Although there is no lower limit to the amount of loan the Council will have regard to the cost effectiveness of providing a MAL in deciding whether a MAL is appropriate.
- 4.4 <u>Making an application</u>
- 4.4.1 An information leaflet is available to potential applicants. If an applicant wishes to pursue a loan then completion of a preliminary enquiry form will be required. This will assist in the Council understanding whether a MAL is a potential way forward to assist the applicant.
- 4.4.2 If the enquiry form indicates that a MAL may be appropriate then the Council will arrange for the applicant to be visited and options explored and the MAL product explained to the applicant.
- 4.4.3 As part of the subsequent loan process the applicant will engage an independent valuer to establish the current value of the applicant's property and the projected value of it following the completion of the adaptation scheme. The Council may stipulate the valuer or a panel of valuers from which the applicant must select.

- 4.4.4 A solicitor will prepare the Legal Charge documentation for the applicant and arrange registration against the applicant's title ownership at the Land Registry. The Council may stipulate the solicitor or a panel of solicitors from which the applicant must select.
- 4.4.5 The applicant will be supported throughout the loan process.
- 4.4.6 There will be fees usually charged to the applicant including solicitor and valuer fees and loan support and administration fees. These fees, and any other professional fees which the Council stipulates or otherwise agrees, may be added to the loan amount.

#### 4.5 <u>Calculation of Loan</u>

- 4.5.1 The Council will calculate the expense for the eligible works to be included in the loan, and this will be a notional maximum amount that the Council may pay towards the cost of the works and may include reasonable fees. If the lowest priced quotation for the eligible works is less than the Council's calculated expense, this will normally become the eligible expense, and the maximum loan amount will be limited to this amount. If the lowest priced quotation is more than the notional estimate of expense calculated, the latter will constitute the maximum loan available.
- 4.5.2 The applicant will normally be liable for all legal, valuation and administration fees associated with the setting up of the loan. These fees and other reasonable professional fees and contingency amounts associated with the adaptation scheme of works, as determined by the Council, may be included in the loan amount.
- 4.5.3 The loan amount, as described in the previous paragraphs, will be expressed as a figure which will represent the percentage of the projected valuation (improved value) of the house following the adaptation works. It is this percentage of the improved value that will be secured as a Legal Charge.
- 4.5.4 There is no upper cash limit to the loan. However, the amount of loan will generally be limited to 80% of the improved value of the house minus the value of any existing charges secured against the property. This limit may be varied by the Council at its absolute discretion and only after an individual risk assessment and discussion with the applicants about the implications.

#### 4.6 Payment of Loan

- 4.6.1 Following agreement of the MAL the Council will normally make payments directly to the building contractor in relation to building works completed.
- 4.6.2 The Council (or a relevant authorised partner agent) will inspect the building work following a request for payment in order to determine whether the completed works are to an acceptable standard to justify payment, with the payment only being released if the Council, at its complete discretion, is satisfied with the works carried out. Applicants are reminded that it is their own responsibility to ensure that they are satisfied with the standard of work carried out by their building contractor. If an applicant has chosen to employ an agent or the Council has required that an agent be used then payments will normally only be made by the Council upon receipt of payment certification.
- 4.6.3 When an application for a MAL has been agreed by the Council, the eligible works must be completed within six months from the date of the sealing of the Legal Charge. Only in cases where there are extenuating circumstances, as determined by the Council, will further time be allowed for completing the eligible works. Applicants need to also comply with any time restrictions specified in the related mandatory DFG approval.

# 4.7 Loan Conditions

- 4.7.1 The MAL will be a loan secured as a Legal Charge and registered against the applicant's property. Applicants should fully read and understand the Charge document and take appropriate independent advice before signing it. Any information leaflet provided by the Council or detail of this Policy document is not a part of the Legal Charge and is provided as guidance only.
- 4.7.2 Throughout the loan period the applicant must keep their property in good repair and appropriately insured against all usual risks.
- 4.7.3 The applicant must occupy the property as their primary residence and as a dwelling throughout the loan period.
- 4.7.4 The applicant must not rent out or lease the property during the loan period without the written prior consent of the Council.
- 4.7.5 The applicant must provide such information as the Council may reasonably require to establish that conditions are being complied with.

#### 4.8 Loan Repayment

- 4.8.1 The loan must be repaid upon a disposal of the property (when such disposal is not an exempt disposal See 4.8.4), or if the applicant fails to comply with the requirements detailed in the Legal Charge as generally described in 4.7 above.
- 4.8.2 The amount to be repaid is the same percentage figure of the improved value described in paragraph 4.5.3 above but based on the disposal value. The Council may require the person disposing of the property, at their expense, to obtain an independent valuation to determine the disposal value. The amount to be repaid will be capped as detailed in the Legal Charge.
- 4.8.3 The loan conditions are binding on any person who is for the time being the owner of the property. This Legal Charge will remain on the applicant's title at the Land Registry until repayment of the loan or upon removal of the Charge by the Council.
- 4.8.4 The meaning of 'exempt disposal' is described in the Legal Charge. In general terms it relates to where the applicant dies and a member of the family who has lived with the applicant for a period of at least 12 months inherits the property or in relation to certain matrimonial proceedings.
- 4.8.5 Where the works for which the loan has been awarded have been included as part of a compensation claim for personal injury the applicant will be required to repay the loan out of the proceeds of the claim. The applicant is required to notify the Council of any such existing or pending claim and settlement of the claim.
- 4.8.6 Apart from the repayment provisions contained within this Policy in relation to the MAL the Council may also require repayment of the associated mandatory DFG in accordance with the terms of the relevant legislation.
- 4.9 <u>Other loans for adaptation purposes</u>
- 4.9.1 Apart from Major Adaptation Loans other financial loans may become available to assist householders who need adaptations. New loan products may develop over a period of time and details of the new products will be published as a supplement to this Policy.
- 4.9.2 Loans may be used in a wide range of circumstances but would typically be considered where the cost of an adaptation scheme exceeds the mandatory DFG limit (£30,000 as at 2014) and a Major Adaptations Loan is not appropriate.
- 4.9.3 The loans may be secured as a charge against the property or unsecured loans and may be provided directly or through a third party.

# <u>Chapter 5 – Discretionary Disabled Facilities Grant (top up)</u>

# 5.1 <u>General</u>

- 5.1.1 Where a mandatory Disabled Facilities Grant (DFG) is being approved under the Housing Grants, Construction and Regeneration Act 1996, and the cost of the works exceed the legal maximum limit (being £30000 as at 2014) a Discretionary DFG may upon application be awarded at the discretion of the Council to top up the mandatory amount.
- 5.1.2 An option appraisal will be carried out in relation to the proposed adaptations to consider more appropriate and cost effective solutions. The options will include, but will not necessarily be restricted to, the provision of a Major Adaptation Loan.
- 5.1.3 Discretionary DFGs are not awarded routinely. Such grant will only be awarded under exceptional circumstances following individual case consideration and at the absolute discretion of the Council.

#### 5.2 <u>Persons eligible to make an application</u>

- 5.2.1 This Grant is a top up to a mandatory DFG. The person applying for this discretionary Grant will be the person who applied for the mandatory Grant.
- 5.2.2 Notwithstanding the previous paragraph, tenants will not be eligible for consideration of discretionary DFG. However, the Council will attempt to provide advice and assistance in such cases.
- 5.2.3 Applicants will be required to complete a discretionary DFG application form notwithstanding that they have already made an application for a mandatory DFG.

#### 5.3 Works eligible for assistance

- 5.3.1 The Council will specify which works are eligible for financial assistance. These are known as `the eligible works' which are designed to enable a disabled occupant to gain better access to and move around their home freely. The extent of these works will be entirely at the discretion of the Council.
- 5.3.2 This Grant is only available in relation to works that fall within the scope of works that would be eligible for Mandatory DFG as described in the 1996 Act.

#### 5.4 <u>Making an Application</u>

- 5.4.1 The application process will be explained to applicants upon request, but in general a two stage process will operate. A preliminary enquiry procedure will enable decisions to be made as to eligibility of applicants, allow for individual case consideration, option appraisal and consideration of the scope of eligible works. A formal application can only be made once these preliminary matters have been determined and will include submission of relevant ownership certificates and at least two quotations for carrying out the eligible works, unless the Council directs otherwise.
- 5.4.2 It is recognised that this grant is a top up to an existing mandatory DFG and that quotations may have already been submitted as part of the mandatory grant application. Generally, it is recognised that applicants will have already been through a process and the Council will attempt to assist applicants through the extended process.

#### 5.5 <u>Owners application</u>

5.5.1 An owner's application for a discretionary Disabled Facilities Grant must be accompanied by an owner-occupation certificate stating that the applicant has an owner's interest in the dwelling, and that they will occupy the dwelling throughout the grant condition period as their only or main residence.

#### 5.6 <u>Calculation of grant</u>

- 5.6.1 The Council will calculate the eligible expense for the eligible works to be included in the grant, and this will be a notional maximum amount that the Council may pay towards the cost of the eligible works and may include reasonable fees. If the lowest priced quotation for the eligible works is less than the Council's calculated eligible expense, this will become the eligible expense, and the maximum grant amount will be limited to this amount. If the lowest priced quotation is more than the notional estimate of eligible expense calculated, the latter will constitute the maximum grant available.
- 5.6.2 Subject to financial circumstances not having changed between the calculation of any 'means tested' contribution to the associated mandatory DFG, there will be no need to calculate a further 'means tested' contribution towards the discretionary DFG.
- 5.6.3 In the case of grants for the benefit of a disabled child where there has been no test of financial resources applied in relation to a mandatory DFG a test of resources will be applied to the discretionary Grant. The test to be applied will be based upon the test for a mandatory DFG, but as if it was not a children's case.

5.6.4 Notwithstanding the previous paragraphs when considering whether a case is so exceptional as to warrant the award of a discretionary DFG all relevant circumstances will be taken into account including all resources that might be available to assist with the adaptation.

# 5.7 <u>Payment of Discretionary DFG</u>

- 5.7.1 Following approval of a grant, the Council (subject to grant conditions) will generally pay the amount of the grant following the satisfactory completion of the eligible works. This is subject to any retention following practical completion. However, where the cost of the eligible works is in excess of  $\pounds$ 7,000 the amount of the grant may at the discretion of the Council, be paid in part by instalments as the work progresses, with the balance paid following satisfactory completion of the eligible works (again subject to any agreed retentions).
- 5.7.2 The Council (or a relevant authorised partner agent) will inspect the work following a request for payment in order to determine whether the completed works are to an acceptable standard to justify payment, with the award only being released if the Council at its complete discretion is satisfied with the works carried out. Applicants are reminded that it is their own responsibility to ensure that they are satisfied with the standard of work carried out by the contractor and may wish to seek professional advice in appropriate cases.
- 5.7.3 When an application for discretionary DFG has been approved, the eligible works must be completed within twelve months from the date of the approval. Only in cases where there are extenuating circumstances, as determined by the Council, will further time be allowed for completing the eligible works.
- 5.7.4 Further information surrounding the payment process is set out at Appendix B.

# 5.8 <u>Grant Conditions</u>

5.8.1 Grant conditions shall apply to a Discretionary DFG. Applicants shall be required to enter into a Deed of Agreement before any grant payment is made and section 33 of the Local Government (Miscellaneous Provisions) Act 1982 (or any subsequent amendment or re-enactment thereof) shall apply making the payment subject to registration as a charge in the Register of Local Land Charges.

The grant conditions are binding on any person who is for the time being the owner of the property.

This Local Land Charge will remain on the Register until repayment of the grant or upon removal by the Council.

- 5.8.2 The grant condition period will commence on the Certified Date and last for a period of five years in the case of awards up to £4,999, for a period of ten years for awards up to £9,999, for a period of fifteen years for awards up to £14,999 and for a period of 20 years for awards of £15,000 and over
- 5.8.3 If an applicant makes a Relevant Disposal (see Appendix D) of the property to which the grant relates after payment of any instalment of the grant but before the Certified Date, he shall repay on demand the amount of grant that has already been paid.
- 5.8.4 If an applicant makes a Relevant Disposal on or after the certified date and before the end of the appropriate grant condition period, he shall repay on demand the amount of the grant that has been paid in the following proportions:
  - For grants up to and including  $\pounds$ 4,999 the full amount of grant will be repaid if the relevant disposal is within 5 years of the certified date
  - For grants up to and including £9,999 there will be graduated repayment required in accordance with the following schedule if the relevant disposal is within 10 years of the certified date:

Before the sixth anniversary of the completion date – the full amount of grant will be repaid

After the sixth anniversary repayment will be calculated as follows:

Between the sixth and seventh anniversary – 80% of the grant repayable

Between the seventh and eighth anniversary - 60% repayable

Between the eighth and ninth anniversary – 40% repayable

Between the ninth and tenth anniversary – 20% repayable

After the tenth anniversary – nil repayable

• For grants up to and including £14,999 there will be graduated repayment required in accordance with the following schedule if the relevant disposal is within 15 years of the certified date:

Before the sixth anniversary of the completion date – the full amount of grant will be repaid

After the sixth anniversary repayment will be calculated as follows:

Between the sixth and seventh anniversary – 90% of the grant repayable

The amount to be repaid then decreases by further 10% steps of the grant for each further complete 12 months that elapse

After the fifteenth anniversary – nil repayable

• For grants of £15,000 and above there will be graduated repayment required in accordance with the following schedule if the relevant disposal is within 20 years of the certified date:

Before the sixth anniversary of the completion date – the full amount of grant will be repaid

After the sixth anniversary repayment will be calculated as follows:

Between the sixth and seventh anniversary – 95% of the grant repayable

The amount to be repaid then decreases by further 5% steps of the grant for each further complete 12 months that elapse

Between the nineteenth and twentieth anniversary – 25% of the grant is repayable

After the twentieth anniversary – nil repayable

A summary Repayment Schedule is included as Appendix F to this Policy.

- 5.8.5 Exempt disposals shall be governed by the provisions of Appendix D.
- 5.8.6 `Relevant disposal' and `exempt disposal' shall have the meanings given to them in Appendix D.

- 5.8.7 The Council may refuse payment of a discretionary DFG in a situation where the applicant has been in receipt of mandatory or discretionary DFG assistance within the past ten years. This provision should not however discourage applicants from making an appropriate application as each case is examined on its own merits.
- 5.8.8 Where the works for which the grant has been awarded have been included as part of a compensation claim for personal injury, the applicant will be required to repay the grant out of the proceeds of the claim. The applicant is required to notify the Council of such a claim and settlement of the claim.
- 5.8.9 Apart from the repayment provisions contained within this Policy in relation to discretionary DFGs the Council may also require repayment of the associated mandatory DFG in accordance with the terms of the relevant legislation.

# Chapter 6 – Relocation assistance

#### 6.1 <u>General</u>

- 6.1.1 Due to the inherent design of some houses it can be impractical or extremely expensive to adapt a property to provide the required adaptations.
- 6.1.2 In some cases a grant applicant may wish to move to an alternative adapted or more readily adaptable property. There may be additional benefits to moving including being closer to support networks and healthcare facilities.
- 6.1.3 Relocation assistance is designed to help a mandatory DFG applicant with the cost of moving.
- 6.1.4 The Council will determine if it is impractical to adapt a particular property. The Council will carry out an appraisal of the proposed new property to determine whether the new property is appropriately adapted or more readily adaptable and, at its absolute discretion, whether relocation assistance will be made available.
- 6.1.5 Where the proposed move relates to an expected lower cost of adaptation of the new property then, to be eligible for consideration of relocation assistance, the difference in cost of the adaptation schemes would normally be expected to be more than £10,000 as estimated by the Council.

#### 6.2 <u>Persons eligible to make an application</u>

- 6.2.1 A person who is an owner-occupier or private sector tenant, including Housing Association tenants, will be eligible to apply. The interest that such applicant must hold in the property is the same as required by the Housing Grants Construction and Regeneration Act 1996 as it applies to mandatory DFGs.
- 6.2.2 The interest that is required applies both to the property the applicant is moving from and the property that they are moving to.
- 6.2.3 The applicant would be required to have undergone a test of financial resources as would be required in relation to a mandatory DFG. The Council must have determined that the applicant would have a nil financial contribution or otherwise that, given all the individual circumstances of a case the provision of such assistance would be reasonable.

#### 6.3 <u>Amount of assistance</u>

6.3.1 The amount of assistance will be limited to £1000 in the case of tenants and £2500 in the case of owner-occupiers.

6.3.2 The actual amount of assistance available will be reviewed from time to time and may change. Any change will be published as a supplement to this Policy.

#### 6.4 <u>Payment of assistance</u>

- 6.4.1 Payment will be made directly to the applicant upon completion of the move and upon the production of receipted invoices.
- 6.4.2 The moving expenses that are eligible for consideration of assistance include:
  - Estate Agent fees
  - Solicitor fees
  - Letting agent fees
  - Professional removal costs

Rent deposits would not qualify for assistance.

6.4.3 The assistance is not repayable.

# <u>Chapter 7 – Discretionary Disabled Facilities Grant (Notional</u> <u>Allowance)</u>

- 7.1 <u>General</u>
- 7.1.1 In cases where the Council has determined what disabled adaptations are necessary and appropriate to meet the assessed need but the grant applicant wants alternative more expensive work that would also meet the need then the Council may be able to assist.
- 7.1.2 In most respects the application, calculation of grant and payment process will be a reflection of the mandatory DFG provisions in the Housing Grants Construction & Regeneration Act 1996 (1996 Act).
- 7.1.3 The applicant will be supported through the application process.
- 7.2 <u>Persons eligible to make an application</u>
- 7.2.1 The person eligible to make an application must normally have an owner's interest in the property as described in the 1996 Act.

#### 7.3 <u>Amount of assistance</u>

The amount of assistance will be limited to the Council's estimation of the cost of the works that had been originally determined by the Council as necessary and appropriate and reasonable and practicable. The limit to the amount of assistance corresponds to the mandatory DFG limit ( $\pounds$ 30,000 as at 2014).

#### 7.4 <u>Grant conditions</u>

Grant conditions shall apply to a Discretionary DFG. Applicants shall be required to enter into a Deed of Agreement before any grant payment is made and section 33 of the Local Government (Miscellaneous Provisions) Act 1982 (or any subsequent amendment or re-enactment thereof) shall apply making the payment subject to registration as a charge in the Register of Local Land Charges.

The grant conditions are binding on any person who is for the time being the owner of the property.

This Local Land Charge will remain on the Register until repayment of the grant or upon removal by the Council upon certain circumstances.

7.4.1 The grant conditions and provisions relating to repayment etc are the same as would apply in the case of a mandatory DFG. A grant applicant will not be prejudiced by choosing this form of assistance.

# Chapter 8 – Performance Standards

8.1 The local performance indicators detailed in the table below apply to mandatory Disabled Facilities Grants as at 2014. Initially, performance in respect of Disabled Adaptation Grant will be measured against the same indicators.

Performance Indicator Reference	Description of Indicator	Target
UR LPI 1 (a)	Time taken from receipt of referral from Occupational Therapist (OT) to approval of grant	85% within 110 days
UR LPI 1 (b)	Time taken from grant approval to practical completion of works	85% within 79 days
UR LPI 1 (c)	Time taken from receipt of referral from OT to practical completion	85% within 180 days
UR LPI 4	Percentage of satisfied customers	92%

8.2 These targets will be regularly monitored and reviewed, and new targets will be set in order to achieve continuous improvement in service delivery if appropriate.

# **Chapter 9 - Policy Implementation and Transitional Arrangements**

- 9.1 This Policy has been updated on several occasions from the version that was originally adopted in 2003. This edition makes fundamental changes to the previous versions and, in particular, in relation to the issue of adaptations to assist disabled people. To help inform the development of the Policy consultation has taken place with Bury Coalition for Independent Living and individuals who have received historical assistance with adaptations.
- 9.2 The Policy was reported to the Council Cabinet in June 2014 and has been placed on deposit at the Town Hall for public viewing from that point.
- 9.3 The revised Policy has effect from 30<sup>th</sup> June 2014 and it is planned that the Policy will be updated on a regular basis as appropriate. Any discretionary Disabled Facilities Grant not approved by the 30<sup>th</sup> June 2014 will be subject to this updated Policy. Empty Property Grants (EPGs) are not included in this Policy, any such applications received before the 31<sup>st</sup> March 2015 will be dealt with under the provisions of the 2009 Policy version. Any EPG application received after 31<sup>st</sup> March 2015 will not normally be approved.
- 9.4 Where the Council identifies a potential need for a new form of assistance that is not included within the Policy, it may undertake a limited pilot study to determine whether such a form of assistance would be a useful policy tool if it were to be introduced as a main stream form of assistance. If the Council determines that such a form of assistance would provide an effective means of dealing with the housing conditions to be found in the Borough it may review the Policy prior to the planned update if necessary.
- 9.5 The Policy has been written by the Council with a view to giving itself the power to award a number of forms of assistance, in accordance with the terms of the Housing Regulatory Reform Order 2002 whilst still maintaining a degree of flexibility to effectively deliver schemes.
- 9.6 The anticipated resources that will be allocated to delivering the policy will be determined through the Council's Capital Programme which is reviewed annually. It is not possible to predict the exact amount of assistance that will be available through this programme and current information will be available from the Council's Urban Renewal section.
- 9.7 All applications for assistance under this Policy will be awarded in line with the resources available through the Private Sector Housing Capital Programme. In approving applications for assistance, the Council will be satisfied that they have sufficient resources available to meet their obligations.

9.8 Where the Council considers that it may not have the necessary resources available to be able to approve an application for assistance, it may create a waiting list and determine not to release enquiries from the list until such times as resources are available. The Council may develop appropriate systems to prioritise which enquiries are dealt with first.

# APPENDIX A – OWNER'S APPLICATION

- 1. In the case of a joint application, the conditions will be deemed to be satisfied if they are met by either applicant.
- 2. Where the applicant took his owner's interest, under the will or on the intestacy of a member of his family (see Glossary), the ownership condition shall be treated as having been met provided the deceased would have satisfied the conditions up until the date of his death. The condition may continue to be satisfied if the personal representatives of the deceased, or the Public Trustee under section 9 of the Administration of Estates Act 1925, held the interest or was a tenant for a period of up to one year prior to the vesting of the property in the applicant.
- 3. Where the applicant took his owner's interest by virtue of a disposal made by a member of his family, the ownership condition shall be treated as having been met during any period ending on the date of the disposal when the person making the disposal held a qualifying owner's interest in the dwelling. This condition only applies if the person making the disposal was elderly or infirm, and he made the disposal with the intention of going to live with and be cared for by a member of his family, or going to live in a hospital, hospice, sheltered housing establishment, residential care home or similar institution as his only or main residence.
- 4. Where the applicant took his owner's interest by virtue of a disposal made by his spouse or civil partner within the meaning of the Civil Partnership Act 2004, and the Council are satisfied that the disposal was made as a result of arrangements in relation to divorce, judicial separation, or declaration of nullity of marriage, the ownership condition shall be treated as having been met during any period ending on the date of the disposal when the spouse held a qualifying owner's interest in the dwelling.

# APPENDIX B – PAYMENT PROCESS

- 1. An acceptable invoice, demand or receipt for payment will be required before the Council will carry out any inspection of the work or release payment. Such an invoice must be an original or certified copy, and in the case of a request for an interim payment where only part of the works have been completed, must itemise and list all works carried out, together with the value of the works completed. Any such invoice cannot be issued by an applicant, member of his family, or by any business in which he has an interest.
- 2. The works must be carried out by the contractor who submitted the lowest quotation that accompanied the application unless the Council agrees in writing to a written request from the applicant for a variation of contractor or unless otherwise directed by the Council in writing. The contractor who submits the lowest quotation will be named in the approval document unless varied by agreement or as directed by the Council in writing.
- 3. Notwithstanding the immediate preceding paragraph it is recognised that the applicant is employing the contractor. The applicant must make a written request to the Council in writing as soon as reasonably practicable if they wish to use a contractor other than the one which is detailed in the approval documentation, with an explanation of the reasons for their request.
- 4. The Council may direct that an alternative contractor carry out the eligible works if it has cause to be dissatisfied with the workmanship or efficiency of a contractor. In such circumstances, the applicant would be invited to obtain an additional quotation for the works from an alternative contractor, or given the choice of using the alternative quotation provided at the time of making their application. The applicant would be responsible for paying any difference in costs between the eligible expense of the grant aided works based on the original contractor's quotation and the costs of the alternative contractor.
- 5. The Council will make the grant payment direct to the contractor unless the applicant has specifically requested otherwise on their application form. Where the eligible works have been completed to the satisfaction of the Council, but the applicant is dissatisfied with the standard of the works, it may make the payment direct to the applicant. The Council will not oversee any works and will make a determination of the quality of the relevant works based on the conditions at the time of the inspection.
- 6. The grant applicant will be required to make their contribution towards the costs of the eligible works before any grant payment is made.

# **APPENDIX C – REPAYMENT OF ASSISTANCE**

- 1. Where a grant has been approved, and the Council later becomes aware that any of the following circumstances apply, it may refuse to pay the grant or any further instalment of grant which remains to be paid. The Council may also demand repayment of the grant forthwith or repayment of any instalment already paid, together with interest from the date of payment until the repayment:
  - Where a grant has been approved, and the Council becomes aware that the amount was determined on the basis of inaccurate or incomplete information provided by the applicant for the test of resources and exceeds that to which the applicant was entitled;
  - Where the Council becomes aware that the Eligible Works were started without its knowledge, before the application was approved;
  - Where it ascertains that the Eligible Works were carried out by a contractor who was not specified on the grant approval document;
  - Where the eligible works are not completed to the satisfaction of the Council within six months from the date of the approval, or such other period as specified in the approval document, or any such extended period as it may allow.

# APPENDIX D - RELEVANT AND EXEMPT DISPOSALS

This appendix relates to discretionary Disabled Facilities Grants (top up).

#### Meaning of Relevant Disposals

1. A relevant disposal is a conveyance or transfer of the freehold or assignment of the lease or the grant of a lease for any term.

#### Meaning of Exempt Disposals

- 2. If the disposal falls within one of the following categories, and the Council is satisfied that in all the circumstances of the case it would be unreasonable to demand repayment of all or part of the grant, it may demand repayment to a lesser extent or waive repayment altogether:
  - a. Where the applicant is making a disposal in pursuance of one of the following orders:
  - i) Section 24 or 24A of the Matrimonial Causes Act 1973
  - ii) Section 2 of the Inheritance (Provision for Family and Dependants) Act 1975
  - iii) Section 17 of the Matrimonial and Family Proceedings Act 1984
  - iv) Paragraph 1 of Schedule 1 to the Children Act 1989
  - b. Where the applicant is making a disposal:
  - and is elderly or infirm and is making the disposal with the intention of going to live in a hospital, hospice, sheltered housing, residential care home or similar institution as his only or main residence or is moving to somewhere where care will be provided by any person;
  - ii) to enable him to go to live with and care for an elderly or infirm member of his family or his partner's family
  - iii) following such a change in the financial circumstances of the applicant or the applicants spouse or civil partner that he would suffer severe financial hardship if all or part of the amount of the grant were repaid.
  - iv) to enable the applicant or the applicant's spouse or civil partner to seek, or take up, employment or to change the place of his employment.
  - v) for reasons connected with the physical or mental health, or well-being, of the applicant or the applicants spouse or civil partner, or disabled occupant of the premises.

- vi) in the instance of an increased family size due to the birth of a child, to enable accommodation to be provided which is more suitable for the increased number occupying the premises to which the application for grant related and which position could not have reasonably been foreseen at the time of application
- vii) and the disposal proceeds (after deduction of any relevant amount) are less than the amount of grant which an applicant would be liable to repay. Relevant amount means the amount of any relevant and necessary expenses incurred by the applicant in connection with the disposal, or the amount of any advance secured by a charge on the dwelling which has been repaid by the applicant.

viii) to a local authority or to a Registered Social Landlord.

3. The vesting of the property in a person taking under a will or intestacy will not result in a demand for repayment as a result of that vesting. However, grant conditions will continue to apply to the owner for the time being.

# Appendix E - Occupation Condition

- 1. Where an application for assistance was accompanied by an owneroccupation certificate in respect of any dwelling, it is a condition of the grant that throughout the grant condition period the dwelling is occupied in accordance with the intention stated in the certificate.
- 2. It is also a condition of the grant that if at any time when that condition is in force the Council serve notice on the owner of the dwelling requiring him to do so, he shall within the period of 21 days beginning with the date on which the notice was served furnish to the Council a statement showing how the condition is being fulfilled.
- 3. In the event of a breach of an occupancy condition under this section, the owner for the time being of the dwelling shall be liable to repay to the Council upon demand the amount of grant, together with compound interest on that amount as from the certified date. In exceptional circumstances the Council may determine not to make such a demand or to demand repayment to a lesser amount if a breach of this condition occurs, without prejudice to the ability of the Council to enforce any rights accruing to it in full or part in the event of a subsequent breach.
- 4. A condition under this section is a Local Land Charge and is binding on any person who is for the time being the owner of the property.

# APPENDIX F - RELEVANT DISPOSAL DISCRETIONARY DFG (TOP UP) REPAYMENT SCHEDULE

Grant

Amount																						
	Years	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	
	elapsed																					
	from																					
	certified																					
	date																					
Not	Amount of	Full	Full	Full	Full	Full																
exceeding	grant to be	Grant	Grant	Grant	Grant	Grant	Conditions last 5 years															
£4,999	repaid																					
Not	Percentage	Full	Full	Full	Full	Full	100	80	60	40	20											
exceeding	of grant to	Grant	Grant	Grant	Grant	Grant						Conditions last 10 years										
£9,999	be repaid																1					
Not	Percentage	Full	Full	Full	Full	Full	100	90	80	70	60	50	40	30	20	10						
exceeding	of grant to	Grant	Grant	Grant	Grant	Grant											C	onditi	ions la	ast 1	5 year	
£14999	be repaid																					
Over	Percentage	Full	Full	Full	Full	Full	100	95	90	85	80	75	70	65	60	55	50	45	40	30	25	
£14999	of grant to	Grant	Grant	Grant	Grant	Grant																
	be repaid																					

# **GLOSSARY**

**'Certified Date'** - the date on which the Council certifies that the execution of the eligible works has been completed to its satisfaction. This is the date on which the works have been physically completed to the required standard and the invoice received by the Council together with any relevant certificates or guarantees relating to the works, not the date on which it inspected and approved the relevant works.

**'Certificate of Intended Letting'** – means a declaration that the dwelling will be available for letting to persons not connected with the owner at a market rent for the Grant Condition Period

**'Eligible Expense'** - means the cost of carrying out the Eligible Works as deemed by the Council and to include reasonable and ancillary fees and charges.

**'Eligible Works'** means the works which the Council have agreed to include in a Schedule of Works which form the basis for grant assistance

**'Grant Condition Period'** – in relation to grant repayment following certified date means 5, 10, 15 or 20 years in relation to discretionary DFG (top up). In relation to discretionary DFG (notional allowance) the grant condition period is as per mandatory DFG provisions. All periods running from the Certified Date

**'Member of Family'** – A person is a member of another's family within the meaning of this Policy if—

(a) he is the spouse or civil partner of that person, or he and that person live together as husband and wife or as if they were civil partners, or(b) he is that person's parent, grandparent, child, grand-child, brother, sister, uncle, aunt, nephew or niece.

a relationship by marriage or civil partnership shall be treated as a relationship by blood,

a relationship of the half-blood shall be treated as a relationship of the whole blood,

the stepchild of a person shall be treated as his child, and an illegitimate child shall be treated as the legitimate child of his mother and reputed father.

**'Owner's Interest'** – means holder of a freehold interest or a lease with at least five years to run at the date of grant approval

**'Owner Occupation Certificate'** – means a certificate that certifies an Owners Interest and intention to reside at the property throughout the grant condition period.